Community liaison officers close to communities Voltalia nurtures dialogue with its stakeholders

Understand the local needs and exceptations

Regular dialogue with local stakeholders through the implementation of consultation mechanisms is a systematic and voluntary approach by Voltalia to ensure optimal and sustainable integration of projects in the territories.

12 community liaison officers on several geographies



Albania, South Africa, Brazil, Spain, France, Kenya

The « Community liaison officer » job

The mission of the Community Liaison Officer is to monitor and manage the consultation process and to establish Voltalia as a key player in the region. During the development phase, consultation allows us to identify, meet and involve local stakeholders in the project. This involves actions to disseminate information, but also listening to stakeholders to understand their needs and integrate their expectations into the design of the project: public meetings, consultation campaigns with local populations, information sessions to discuss with citizens and answer their questions, and thematic workshops to share knowledge.

Let's meet Ilias Ben Satti, Community liaison officer in Spain

"I joined Voltalia last February 2023 as Environmental and Social Coordinator for Spain.

Part of my work involves establishing direct contact with stakeholders around the project with the aim of collaborating with them on various social issues such as education, biodiversity, and so on, to strengthen the acceptability of the projects currently under development and demonstrate Voltalia's commitment to the environment and social aspects".

Furthermore, I work in coordination with their projects managers to correctly develop them from an environmental and social perspective. In other words, my role is to analyze the environmental and urban viability of the lands in the preliminary phase before proceeding to sign contracts with the owners. Additionally, I establish direct contact with environmental authorities to develop the projects in line with the objectives set by the local, regional, and national administration, applying the principle of avoiding, reducing, and compensating."

