



**Community liaison officers
close to communities**
Voltalia nurtures dialogue
with its stakeholders

Understand local needs and exceptions

Regular dialogue with local stakeholders through the implementation of consultation mechanisms is a systematic and voluntary approach of Voltalia to ensure optimal and sustainable integration of projects in the territories.

12 community liaison officers on several geographies



Albania, South Africa, Brazil, Spain, France, Kenya

The “Community liaison officer” job

The mission of the Community Liaison Officer is to monitor and manage the consultation process and to establish Voltalia as a key player in the region. During the development phase, consultation allows us to identify, meet and involve local stakeholders in the project. This involves actions to disseminate information, but also listening to stakeholders to understand their needs and integrate their expectations into the design of the project: public meetings, consultation campaigns with local populations, information sessions to discuss with citizens and answer their questions, and thematic workshops to share knowledge.

Let’s meet Wayne Carolus, social advisor with 2 Community Liaison Officers in its team in South Africa

“I joined Voltalia in March 2023. I am currently working on the Bolobedu Project for the construction and operation of a 148 MW solar plant in the Limpopo province. The project will soon start with early works and construction.

My job in Voltalia is to ensure that the social component of the Bolobedu project is compliant with South African regulations and Voltalia’s Health, Safety Environment and Social (HSES) standards. I am also responsible for planning and implementing stakeholder engagement in support of the CLOs and project consultant.

One of my favorite part if my job is the community engagements. Some challenges I experienced in my job is the issues of language, since in South Africa we have 11 official languages. We often need to use interpreters to overcome the language barrier among groups in South Africa.”

